Dear Powerteq Customer,

There are certain Powerteq (Edge or Superchips) diesel tuning products for which updated calibrations have been designed, primarily to enable such products to meet the emissions compliance requirements established and administered by the California Air Resources Board (CARB). The affected vehicle brands, model years and engine families are listed below.

1998-2007 5.9L Dodge Cummins
2007-2012 6.7L Dodge Cummins
2008-2010 6.4L Ford Power Stroke

If you have one or more of these vehicles, equipped with a Powerteq product for on-road use in CA, it will be necessary for you to update your product to include a CARB-certified tuning calibration. Powerteq customers who are California residents will be required to have these updates installed and show evidence (a decal or sticker provided by Powerteq) to the California Bureau of Automotive Repair (BAR), during routine smog-check tests, that such re-calibrations have been installed. Failure to verify that these updates have been installed will cause a failure of the “visual” portion of the smog-check process.

Many products designed in the form of a programmer can be updated via the Powerteq (Edge or Superchips) website by following instructions posted on the respective brand’s websites.

To set up the return of your product to the factory for updating or for assistance with using the internet update systems please call 888-360-3343 or email tech@edgeproducts.com to contact Edge Products customer service. Call 888-227-2447 or email tech@superchips.com to contact Superchips customer service. Please do not return a product for updating without arranging an RMA with one of our customer service teams.

Powerteq apologizes for any inconvenience this recall activity may cause its customers and will be diligent in getting any products sent to the company returned in an expedient manner. Powerteq is excited to be able to offer you state-of-the-art tuning products that meet all regulatory requirements for legal on-road use in the state of California. Your cooperation with this recall effort is greatly appreciated.

Sincerely,

The Powerteq Team
Powerteq Technical Service Bulletin
Date: 2/24/2014

Product Description: CARB-Approved Diesel Calibrations for Specific Powerteq Brands Covering Designated Model Years and Engine Families

Subject: Powerteq (Edge Products & Superchips) Product Calibration Updates

Objective:
Identify Superchips and Edge Products’ diesel tuning devices not currently calibrated to meet California Air Resources Board (CARB) emissions criteria necessary to satisfy Executive Order (E.O.) Products in Progress (PIP) standards for exemption from CA Vehicle Code 27156, pertaining to the tampering of an emissions control device or system.

Issues:
Certain Powerteq diesel tuning products have been sold that are applicable for the following vehicles:

1998-2007 5.9L Dodge Cummins
2007-2012 6.7L Dodge Cummins
2008-2010 6.4L Ford Power Stroke

Technical Discussion:
Powerteq has identified certain diesel tuning products, applicable to the above listed vehicles, which require calibration updates to meet CARB certification standards. The problem is based on a lack of E.O.s issued, thus making these products not legal for sale and use on CA roads and highways. Specifically, during the administering of CA’s smog-check program, the CA Bureau of Automotive Repair requires vehicles with modified engine tuning pass the “visual” part of this program. If an emissions-related, non-OEM part or system is installed for which no CARB EO has been issued, the visual portion of the test will be failed and the vehicle will be rejected. The inconvenience this creates for consumers includes an inability to register, re-register, or otherwise meet smog-check requirements.

The method for recalibration of the affected products will depend upon the nature of the product itself. For example, if a programmer is involved, it can be updated via the Internet. A CARB approved recall program is in place detailing these two processes that are designed to update existing Powerteq diesel tuning products for the vehicles listed above. More information can also be obtained by visiting the Superchips or Edge Products websites or calling 888.360.3343.